

Assured Help

SENIOR CARE®

What information should you know when choosing care?

Our clients' have found this list of questions to be a useful tool when interviewing different non-medical home care agencies.

	Assured Help Senior Care	Caregiving Company	Caregiving Company
Is the agency licensed?	YES: Lic#CSS0001	_____	_____
Who answers your calls?	_____	_____	_____
How easy is it to get information?	_____	_____	_____
How easy is it to set initial appointment?	_____	_____	_____
Who comes to you for initial appointment?	_____	_____	_____
Is there a cost for initial appointment?	_____	_____	_____
Set-up fee? Nurse evaluation for non-medical ?	_____	_____	_____
Any other additional fees?	_____	_____	_____
What are the cancellation/termination fees?	_____	_____	_____
Are Caregivers bonded/insured at clients home?	YES <input type="checkbox"/> NO <input type="checkbox"/>	YES <input type="checkbox"/> NO <input type="checkbox"/>	YES <input type="checkbox"/> NO <input type="checkbox"/>
How are Caregivers supervised?	_____	_____	_____
Cost of supervisor visits?	_____	_____	_____
Who solves the problems if they occur?	_____	_____	_____
Who picks up phone after hours?	_____	_____	_____
Is there emergency coverage?	YES <input type="checkbox"/> NO <input type="checkbox"/>	YES <input type="checkbox"/> NO <input type="checkbox"/>	YES <input type="checkbox"/> NO <input type="checkbox"/>
Are notes kept at clients home?	_____	_____	_____
Does the agency provide advocacy/referrals?	YES <input type="checkbox"/> NO <input type="checkbox"/>	YES <input type="checkbox"/> NO <input type="checkbox"/>	YES <input type="checkbox"/> NO <input type="checkbox"/>
Are there weekend/holiday rates?	_____	_____	_____
Are client preferences taken into account?	YES <input type="checkbox"/> NO <input type="checkbox"/>	YES <input type="checkbox"/> NO <input type="checkbox"/>	YES <input type="checkbox"/> NO <input type="checkbox"/>
Do you or your loved one get the same Caregivers?	YES <input type="checkbox"/> NO <input type="checkbox"/>	YES <input type="checkbox"/> NO <input type="checkbox"/>	YES <input type="checkbox"/> NO <input type="checkbox"/>
Other questions regarding care?	_____	_____	_____
_____	_____	_____	_____
_____	_____	_____	_____

Trying to make a decision and need straight answers?
Call us at **405/819-4696** to find out more about our expert home care.